

How to bid



Properties are advertised weekly on Fridays on our website www.ellchoicehomes.org.uk. Each housing provider has a separate section, customers registered with this housing provider can choose from the properties in this section, including those in other areas, that match their requirements. Customers cannot apply for properties listed in other housing provider's sections.

Each property advert includes symbols to indicate the groups of customers that can apply for the property.

Other symbols indicate that properties are reserved or prioritised for customers with specific requirements.

Customers are sent details of their registration category and bedroom requirement when they first register for housing. Please contact your housing provider if you want to check or query these details.



By 'bid' we simply mean 'apply for a property'. Customers can bid for one property weekly. You can bid using:

- Our multi-lingual hotline (local call charges apply), call 0845 650 4125.
- A touch-screen kiosk in a council office or library.
- Our text messaging service on 07781 486 526.

TO BID YOU WILL NEED:

- Your housing registration number.
- Your date of birth or memorable date.
- The reference numbers of the properties you are bidding for.

Most properties attract bids from many customers. The website, kiosk and hotline services can advise customers of their bids ranked queue position, this indicates how many bids placed on the same property by other customers are ranked ahead of theirs.

As more customers bid, queue positions may change. Bids can be checked, withdrawn and transferred to different properties at any time during each bidding cycle using the website, a kiosk or the bidding hotline.

If you need advice or assistance with bidding, please use the number below.

Please note that we cannot guarantee the cost of our texts will be included in any free text bundles supplied to you by your provider, some will include our texts but some will not, depending on the provider.



When bidding closes, the bids received for each property are ranked according to Barking & Dagenham's allocation policy. Customers can view their final queue positions on this website and establish final queue position of the successful bidders.

Before making any offers of tenancies, staff in Barking & Dagenham Council will check the eligibility of the top ranked bidders. If these checks reveal that bidders ranked top are for

any reason ineligible, no offer will be made. If this happens, or if a top bidder refuses an offer, the property will generally be offered to the next highest ranked bidder who is eligible.

Please see the panel below for Barking & Dagenham's specific allocations policy.

Bidding summary information

Whilst offers will generally be made to bidders waiting the longest for a particular size of property, please note that as explained in the Allocations Policy: Applicants assessed as having Additional Preference will be ranked above those with Reasonable Preference and they in turn will be ranked above those with No Reasonable Preference. Applicants that would normally be made a direct offer (outside of the bidding system) due to the priority awarded to their application are ranked above all other bidders if they choose to bid for an advertised property.

Barking & Dagenham Allocations Policy


































Bids are ranked taking account of Reasonable Preference awards. Applicants with Additional Preference will be ranked highest followed by cases with 2 Reasonable Preferences, then 1 Reasonable Preference, then no Reasonable Preference.

Within each Preference level priority will be ranked in effective date order with the oldest first.

Cases that have been awarded Decant status will take priority above all other bids and, priority within this group will be determined by their effective date.

Cases that have been awarded Referral status will be treated in the same way as those applicants that have been awarded Additional Preference and, priority within the Additional Preference/Referral status group will be determined by their effective date.

Guide to symbols

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|  Priority Homeseeker |  Cross Borough property |
|  Tenant seeking a transfer |  Out of Borough property |
|  Homeseeker |  This property has a door entry phone |
|  Fixed Term Tenancy |  This property has a Warden |
|  This property has a rent level set at up to 80% of the private market level and is described by the government as an 'Affordable Rent Property' |  This property has a Concierge |
|  This property has its own garden |  This property has a personal assistance alarm |
|  This property has a shared/communal garden |  This property has a lift |
|  This property does not have a garden |  This property does not have a lift |
|  This property has access to a garden |  This property has double glazed windows |
|  No Parking near the property |  This property is close to shops/transport |
|  Car Free Zone |  No pets |
|  This property is within the Congestion Charge zone |  Electric Central Heating |
|  Property has been assessed as being accessible |  Part Electric Central Heating |
|  Specified age group |  Gas Central Heating |
|  Newly Built property |  Part Gas Central Heating |
|  Housing Association policy applies |  Night Storage Heating |
| |  Individual Heating Appliance |